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Icom Dealer Fishing Incentive Trip

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### **Dealers Visit Campbell River**

Nineteen people representing 16 dealers joined Icom Canada staff for a fantastic event at April Point Lodge (Campbell River, BC) on September 8 -10. The weather and setting were great for salmon fishing, golf, and whale watching. Small boats with two people and a guide were used for the fishing. Despite all best efforts, only one "keeper" salmon was caught. That's why they call it fishing instead of catching!



The dealers rewarded for their superb performance in selling Icom radios included Slave Lake Communications, Whitecourt Communications, Produits Electroniques du Elkel, Radioworld, Cactus

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Communications, Atlantic Electronics, Axis Mobility, Western Midland, Metro Mobile, CRC Communications, Fossil Communications, Freeway Communications, Adventure Valley, Roton, and Ronald Communications.

### Icom Canada Supports Arctic Games and Pemberton Music Festival

Icom Canada was proud to support two large public events that showcased our products under very diverse conditions.

More than 6000 athletes, coaches and delegates from all regions of arctic competed at **The Arctic Winter Games** in Yellowknife NWT during March 9 - 15. Icom Canada supplied 300 radios that were used during all facets of the events. Products included the F14 and F3061 handhelds, F121 mobile, and FR3000 repeater. Paul Veel, Icom Canada Sales at Delta, BC, witnessed the events first-hand. He said the radios performed flawlessly and saw that those with Li-ion battery packs on the timing table during the sled dog race worked well at -22 C.



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## **Tech Corner**

## THE QUICKEST WAY TO GET YOUR RADIO IN TUNE "Maker Reserve"

Have you ran across a radio with "CL NG" on the display, or maybe flashing a red then green LED for non LCD units, and maybe even a CL ERROR, if so then read on.

Most Icom cloning software comes with a manufacturer mode which allows a radio's alignment information to be read out of one radio and then written into another radio (faulty unit) exhibiting the conditions described above. This is very useful as aligning a radio from scratch can be time consuming. Another scenario that may require maker reserve is if your radio has a faulty eeprom and after the part is swapped you must load alignment information back into this new eeprom.

How to enable and use maker reserve?

Warning: always refer to service manuals for step by step procedure

1- Enable maker reserve;

a. On older DOS based software you select model and while the LMR/ PMR is visible type reserve on your keyboard, then Enter past warnings.

b. On newer models go to Help then click on About and while the About screen is hanging down type reserve on your keyboard and Enter past warnings.

2-Using the cloning software, read a "know good" radio (must be same model and frequency band).

3- Now connect the radio with CL NG issue and write data from good radio.

4- Test radio with service monitor to check frequency error, deviation and power output and if they are to spec. consider yourself done, otherwise run adjustment software to fine tune.

5- Always shut down the maker reserve after cloning faulty radio to ensure maker reserve is turned off.

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